
Horizon with webex
by CISCO
JabbaTalk

Horizon with **webex**

Re-imagining Business Communications



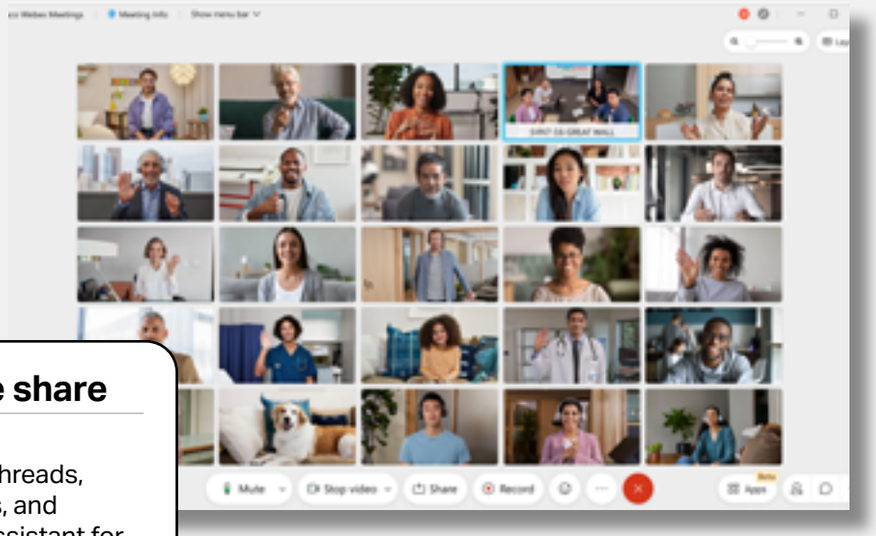
Welcome to Horizon with Webex - a new era of business communication. Horizon with Webex is a unified communications solution that seamlessly integrates calling, messaging and meeting capabilities in one powerful app.

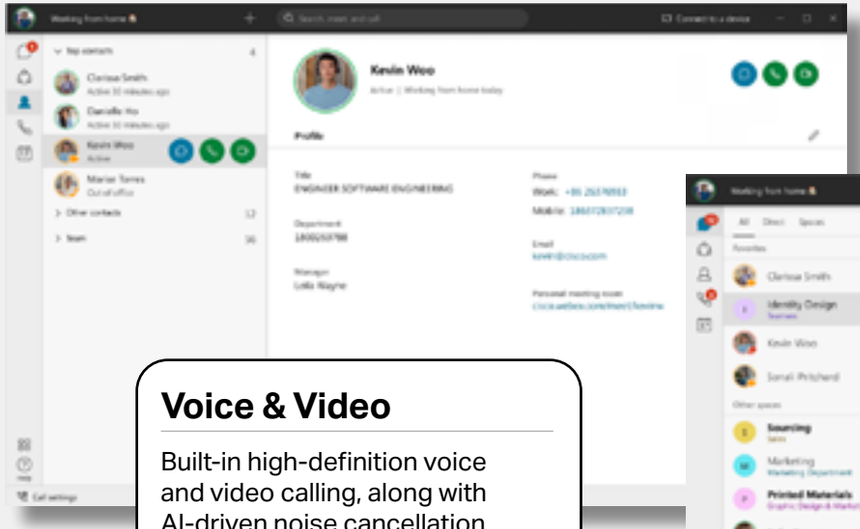
Perfectly blending Horizon's robust cloud calling infrastructure with Cisco's Webex collaboration and AI features, Horizon with Webex is designed to simplify, enhance, and transform your business communications.

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What is **Horizon with Webex**?

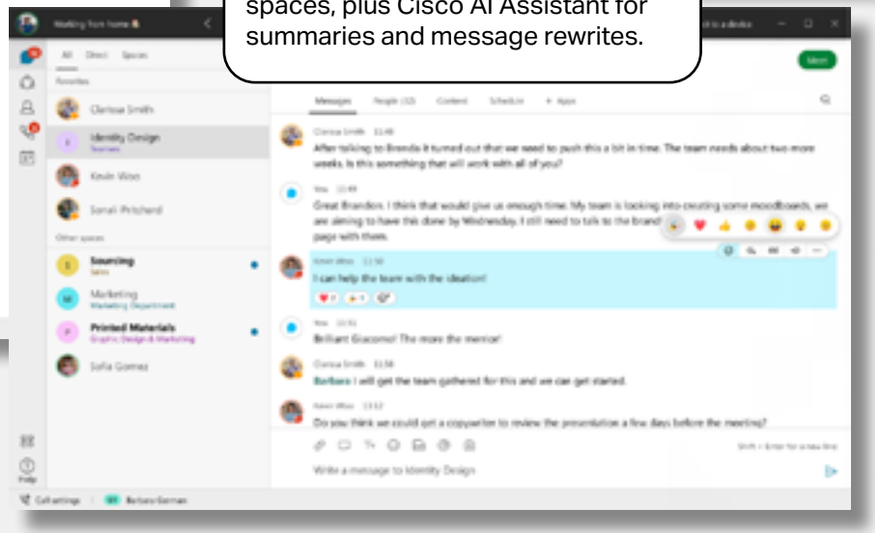
Horizon with Webex is an all-in-one communication solution that combines high-definition voice and video calling, messaging, and meetings in one single app. Available across desktop and mobile devices, it simplifies and enhances your business communication experience making it easier for your teams to collaborate and connect.





Message and file share

Feature rich messaging system, including chat threads, file sharing, GIFs, emojis, and spaces, plus Cisco AI Assistant for summaries and message rewrites.



Voice & Video

Built-in high-definition voice and video calling, along with AI-driven noise cancellation and virtual backgrounds for seamless meetings.

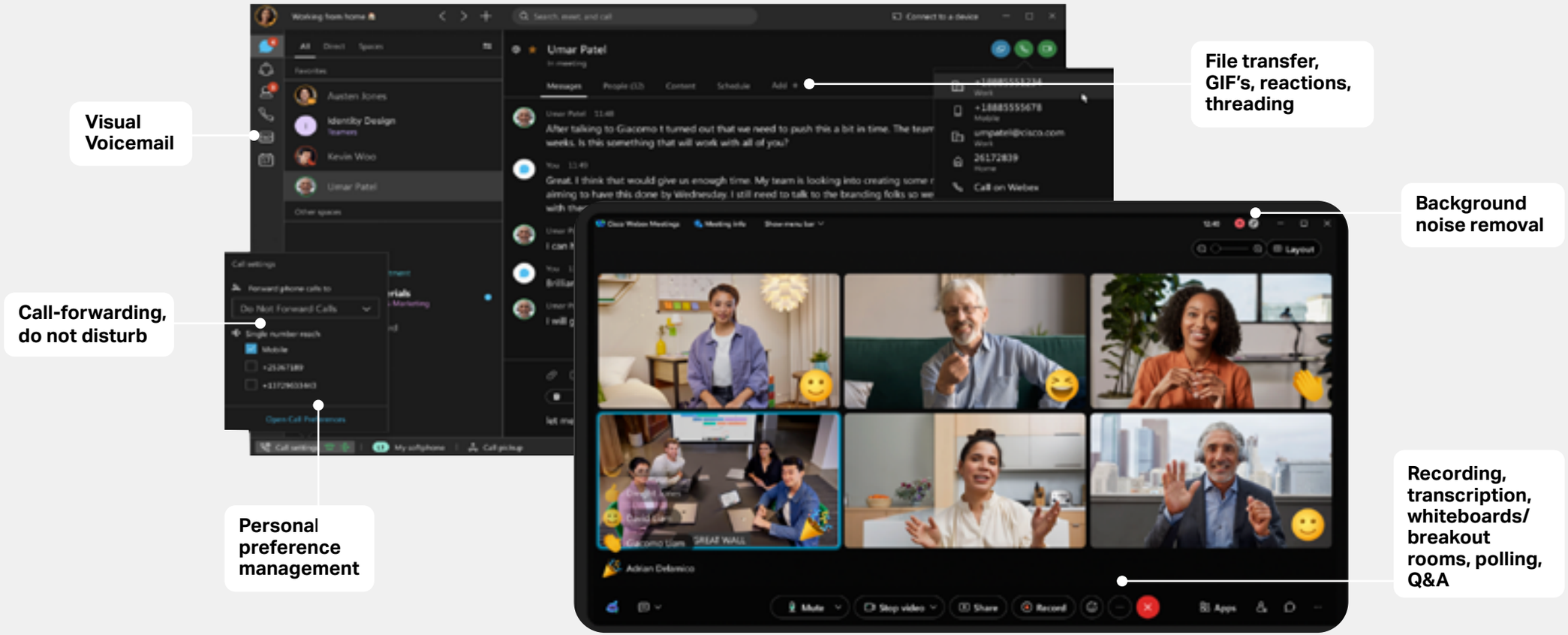
HD meetings with AI tools

High-definition meetings integrated with your calendar and rich AI-powered transcriptions, translations, meeting recordings and noise cancellation.

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Collaboration made easy

Horizon with Webex makes collaboration easy with its user-friendly interface and powerful tools. It allows you to conduct meetings, share files, and communicate with your team effortlessly. Webex's integration with Horizon ensures that you have a comprehensive communication solution at your fingertips.



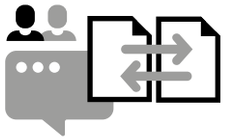
Why choose **Horizon with Webex**?

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Seamless Integration

Managing multiple communication tools can be time-consuming and inefficient. Horizon with Webex combines robust calling and feature rich collaboration whilst also integrating with Microsoft Teams and Outlook. The Webex App Hub ecosystem simplifies your setup, enhancing efficiency and boosting your teams productivity.



Enhanced Collaboration

Disconnected collaboration tools can signifcantly hinder team productivity, especially in hybrid work environments. Horizon with Webex boosts teamwork through comprehensive messaging, high-quality video conferencing, and seamless file sharing. With over 90% of meetings including remote participants, effective collaboration tools are crucial for keeping teams connected and productive from anywhere.



Superior Call Quality and Reliability

Poor call quality and unreliable connections can disrupt communication and impact business operations. Horizon with Webex offers robust audio and video quality and reliable calls. Underpinned by Gamma's leading Horizon telephony service and Webex's collaborative cloud technology and apps, our solution enhances communication and collaboration. With Horizon's SLAs and Webex app call quality analytics, you can monitor and optimise your calling experience for better reliability.



Flexible and Scalable

Businesses often struggle to find communication solutions that can adapt to their changing needs as they grow or evolve. Horizon with Webex is designed to adapt to your business's changing needs with ease. Whether you're a small startup or a large established business, our scalable solution grows with you, ensuring you always have the right tools at your disposal.



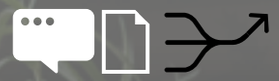
Comprehensive Support and Security

Concerns about security and support can undermine trust in communication systems. Horizon with Webex offers robust encryption and dedicated UK-based support, always available when you need it. As one of Europe's largest providers, our business-only network is relied upon by millions of UK users daily. With 1 in 3 business calls made via the Gamma network, you can trust our security protocols and responsive support team for reliable operations and peace of mind.

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Powering Business Collaboration

Designed for the Modern Workplace: work anytime, anywhere, on any device - powered by AI to enhance your team's experience.



Boost Productivity

Streamline your workflow with a single, unified communication platform that saves time and enhances efficiency. With all communication tools integrated into one app, your team can focus on what matters most – growing your business.



Enhance Customer Experience

Deliver exceptional service with reliable, high-quality communication tools. Horizon with Webex ensures you are always connected with your clients, providing a seamless and professional experience.



Reduce Costs

Cut down on the need for multiple communication tools and providers. Our all-in-one solution simplifies your tech stack and reduces operational costs, providing a cost-effective communication solution for your business.



Improve Employee Experience

Instantly turn a call into a video meeting, share files during calls or meetings, and message with internal and external contacts – all without missing a beat.

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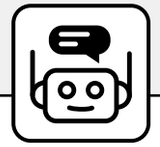
Horizon with Webex: Making collaboration easier

Features to empower your teams



Noise Reduction

Reduce distractions and interruptions with advance noise removal and speech enhancement.



AI Assistant

Make your meetings more productive, with automated voice activated commands, note-taking and meeting highlights.



Gesture Recognition

Raise your hand, clap, or give a thumbs up or down in front of your desk device to let others know you have a question or react, without interrupting the conversation.



Real Time Polling

Make your video conferences and online events instantly interactive with live polling, Q&A, and more.



Immersive Presentations

Immersive share allows for more engaging presentations, where the audience doesn't have to choose whether to focus on the presenter or on the content.



Custom Layouts

Decide who and what you want to focus on by customising your meeting view.

Availability of features are dependent on package type

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A solution for every business

Our flexible solutions are designed for businesses of all sizes, and adapt as your business evolves.

	Softphone	Basic	Standard	Premium
	Ideal for businesses that need a reliable and feature-rich voice calling solution without the need for messaging or hosting meetings.	Perfect for small businesses that need strong communication tools and the ability to hold occasional meetings.	Great for growing businesses that require more robust meeting capabilities and collaboration tools.	Best for businesses that need comprehensive communication and collaboration tools, including advanced meeting capabilities, to enhance productivity and teamwork.
Calling	Horizon Calling and Call Control Video Calling Screen Share Personal Contacts Visual Voicemail Call History	Horizon Calling and Call Control Video Calling Screen Share Personal Contacts Visual Voicemail Call History	Horizon Calling and Call Control Video Calling Screen Share Personal Contacts Visual Voicemail Call History	Horizon Calling and Call Control Video Calling Screen Share Personal Contacts Visual Voicemail Call History
Messaging		One to One Chat Group Messaging/Chat Spaces Presence Custom Status Emojis and GIF's	One to One Chat Group Messaging/Chat Spaces Presence Custom Status Emojis and GIF's	One to One Chat Group Messaging/Chat Spaces Presence Custom Status Emojis and GIF's
Meetings		One-click and scheduled meetings Desktop and Application Sharing Whiteboard Meeting recording (local) Virtual backgrounds	Basic + Webex assistant Real time transcription Personal insights	Standard + 1000 Participants Recording transcripts Remote desktop Delegate meetings 10Gb Cloud recording
Tools	MS Teams Integration for Calling MS Outlook Integration for Calling	Softphone + Webex Video Messaging (Vidcast)	Basic + MS Office 365 Calendaring Google Calendaring for G Suite Slido	Standard + Slack Sirikit

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Immerse yourself in the **Horizon with Webex** experience

Elevate your collaboration with innovative features designed to enhance your productivity and make virtual meetings as effective as in-person meetings.

		Softphone	Basic	Standard	Premium
Vidcast	Effortlessly create and share video content with anyone, anytime		●	●	●
Background noise removal	Noise distributions detected by AI will be automatically softened	●	●	●	●
Breakout sessions	Easily create breakout sessions to streamline teamwork		●	●	●
Slido	Create interactive, inclusive and insightful meeting experiences with live polling & live Q&A			●	●
Webex Assistant	Meeting attendees can give Voice Commands to Webex meeting assistant using the wake word, “Okay Webex”			●	●
Immersive share	Share your presentation, video, or application as a dynamic background				●

Webex AI Capabilities

In meetings	Catch me up / Ask AI Assistant			●	●
	Save Summary & Transcript without recording			●	●
Meeting recordings	Save Summary & Transcript			●	●
	Summarisation				●
Webex messaging	Rephrase or change tone				●
	Translate Message				●
Webex App	Unread messages recaps				●
	Spaces summaries				●

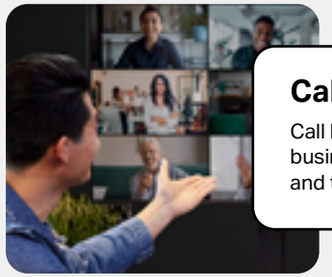
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Horizon with Webex ecosystem at a glance

Value added services to enrich your business communication solutions

Horizon Contact

Horizon Contact provides an omni-channel solution to effectively manage customer interatctions.



Call Recording

Call Recording solution to help businesses with compliance and training needs.

Call Analytics

Akixi analytics provides businesses with valuable insights needed to monitor and improve communication efficiency without the need for complex data analysis knowledge.



Receptionist Console

Efficiently manage your call routing and monitor multiple contacts or sites with a low cost-solution. Ensure every call is answered professionally and promptly, improving customer service and increasing business efficiency.

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Business Phones

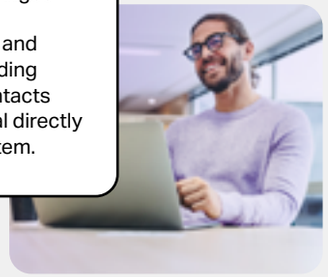
A range of IP desk phones and headsets to ensure employees get the best possible experience from using Horizon.

Call Queuing

Manage incoming calls effectively by quickly routing them to available users, presenting a professional image to your customers.

Integrator CRM

Compatible with over 200 of the top CRM packages helping users to be even more efficient and productive by providing quick access to contacts and the ability to dial directly from their CRM system.





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JabbaTalk Ltd.

info@jabbatalk.co.uk

0333 240 1185

www.jabbatalk.com

The Ironworks, Warton Road, Carnforth, Lancashire, LA5 9EX

JabbaTalk